



CITIZEN SATISFACTION SURVEY

CITY STAFF REVIEW & GOALS

City of Minot North Dakota

< Jennifer

THU 8:03 AM

Is there any way someone can look at the **timing of the two stop lights by the 16th st bridge?** I take that road to work every single day and I'm always stuck at those lights. The first one by cvs turns red and the one by longhorn turns green. So when the one by cvs turns green and you can finally go through other one turns red and your stuck at that one. Every time. It's very rare to get a green light at one of them, even more rare to get through them both. Just really disrupts traffic flow when they are opposite, and working at the hospital I hear a lot of people say the same thing.

We'll forward your comments to our traffic engineer. Thanks for the input.

Thank you for the super fast response. I appreciate it! Have a great day!

16th Street SW Interchange Rehabilitation

- 2025 projected project
- Interchange built over 30 years ago and needs maintenance
- Deck overlay, repainting, pavement grinding and repair, signal replacement
- Want to improve sight lines and add left turn phasing

That will be nice! Are they waiting to do anything until then? Or can they look at the timing before?

We'll still get the traffic engineer's current thoughts.

Graphic is more the long-game answer.

Okay gotcha. Nice to know they're planning long game on it too.

< Jennifer

THU 2:16 PM

From our Traffic Engineer:
'The engineering department is aware of inadequacies and inefficiencies that the 16th St SW signals present. The systems at these intersections are outdated and tend to get out of sync very quickly, as time clock drift is a constant issue. Improvements are planned in the **upcoming years** which will improve green-time reliability. That being said, I can take a look at these intersections. **Reset the clocks.** To try and get to improve operations.'

THU 4:00 PM

Wow, thank you so much for getting back to me. That's awesome. I guess I wasn't sure that it would even go anywhere, but **y'all have surpassed my expectations. Thank you!**

CONDUCTING A SURVEY IS A LISTENING EXERCISE.

WHICH PART SPEAKS TO YOU? WHICH PART CAN YOU IMPROVE? WHERE DOES YOUR RIPPLE EFFECT START?

DYNAMIC & FLOURISHING

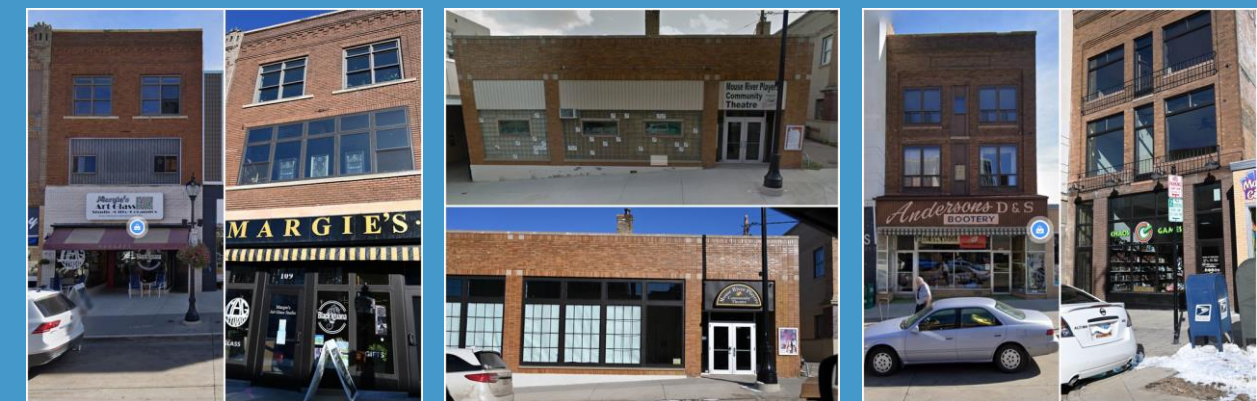
- MINOT IS A THRIVING AND VIBRANT COMMUNITY, BUILT ON A SPIRIT OF SHARING STRENGTHS
- COMMITTEE TO BEING ADAPTABLE AND READY FOR STRATEGIC GROWTH AND MAKING SUCCESSFUL INVESTMENTS IN TARGETED PARTNERSHIPS



MINOT'S DOWNTOWN FACADE PROGRAM WAS NAMED A MAIN STREET AWARD WINNER BY GOV. DOUG BURGUM



BEFORE & AFTER PHOTOS OF COMPLETED PROJECTS:



Downtown Quality

PAGE 3 | QUESTION 1

As a Place to Live

PAGE 5 | QUESTION 2

As a Place to Visit

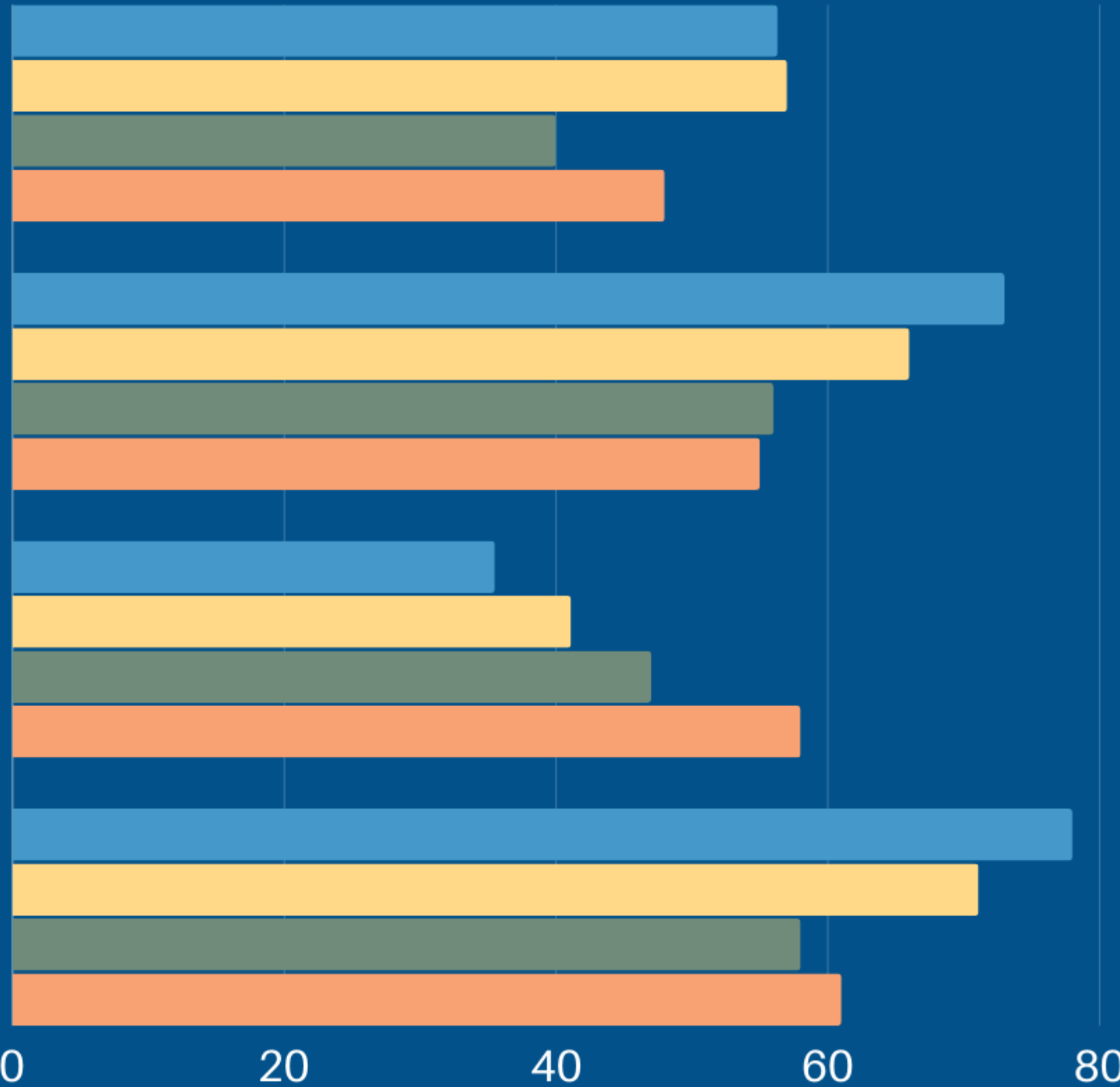
PAGE 5 | QUESTION 2

As a Place to Raise Kids

ABOVE 70% BUT FALLING
PAGE 5 | QUESTION 2

Things we are doing well:

2021 2023 Regional National



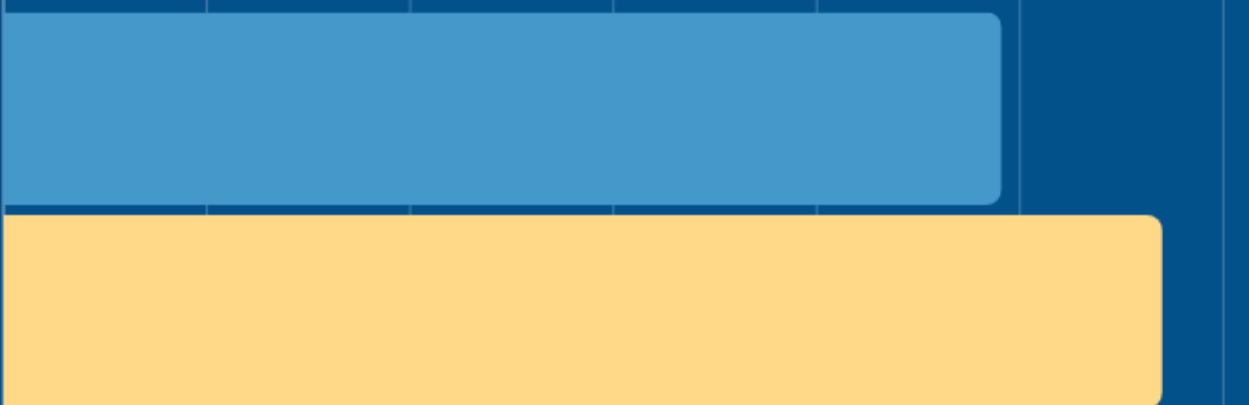
Things we are doing well:

2021 2023

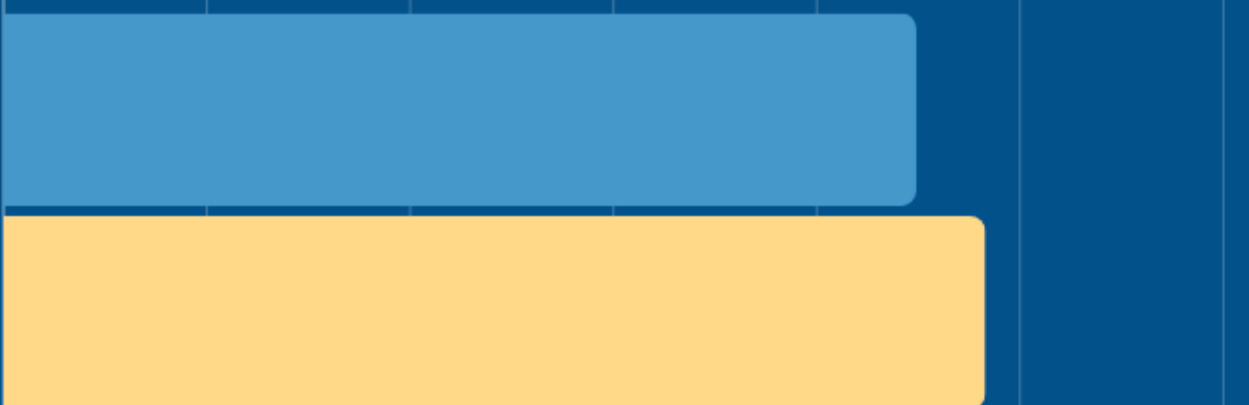
Flood Protection
PAGE 21 | QUESTION 13



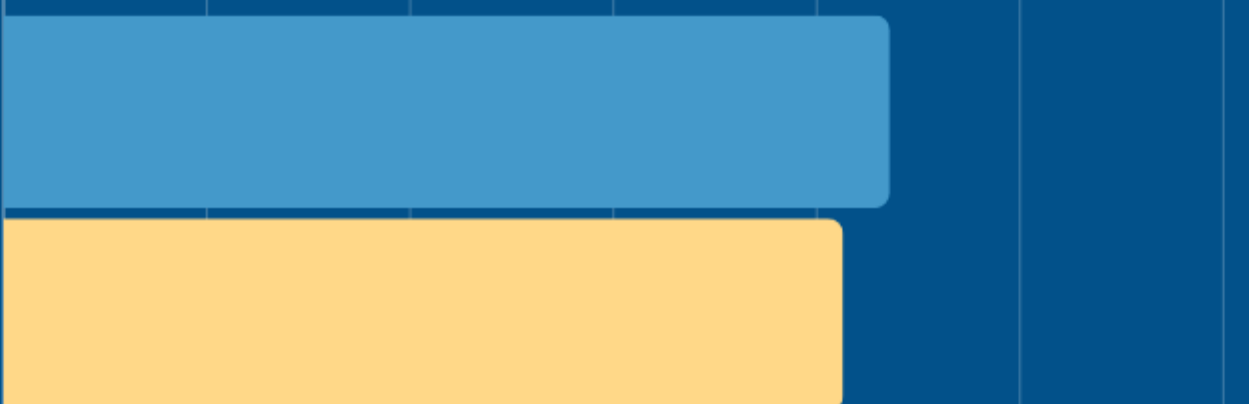
Stormwater
PAGE 21 | QUESTION 13



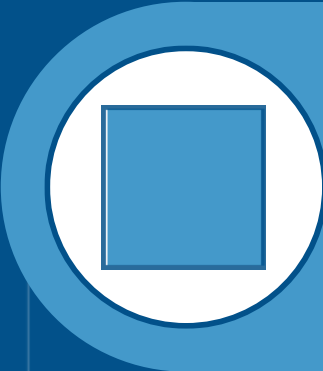
Sidewalks
PAGE 21 | QUESTION 13



Street Condition
PAGE 21 | QUESTION 13



0 10 20 30 40 50 60



RESILIENT & PREPARED

- BE PROACTIVE AND PLAN FOR INFRASTRUCTURE, EQUIPMENT AND CAPITAL PROJECTS
- FOCUS ON SPEEDING UP FLOOD CONTROL PROJECT (12 YEARS)
- MINOT IS READY TO MEET THE CHALLENGES AND OPPORTUNITIES OF THE FUTURE

STORMWATER



NEAR MALL:
BEFORE & AFTER



NEAR UNIVERSITY:
BEFORE & AFTER

FLOOD PROTECTION



4TH AVE NE | 2021



WTP | 2017

SAFE & WELCOMING

- INCREASE COMMUNITY ENGAGEMENT TO INCREASE DIVERSITY & INCLUSION
- MAINTAIN A CONSTANT AND ACCURATE FLOW OF INFORMATION FROM THE CITY
- MAINTAIN CURRENT LEVELS OF PUBLIC SAFETY (EVEN IF MORE RESOURCES ARE REQUIRED)
- MINOT IS A CARING COMMUNITY WHERE PEOPLE FEEL SAFE AND ENGAGED, WITH OPPORTUNITIES TO CELEBRATE OUR HISTORIES AND DIVERSE IDENTITIES.



Things we are doing well:

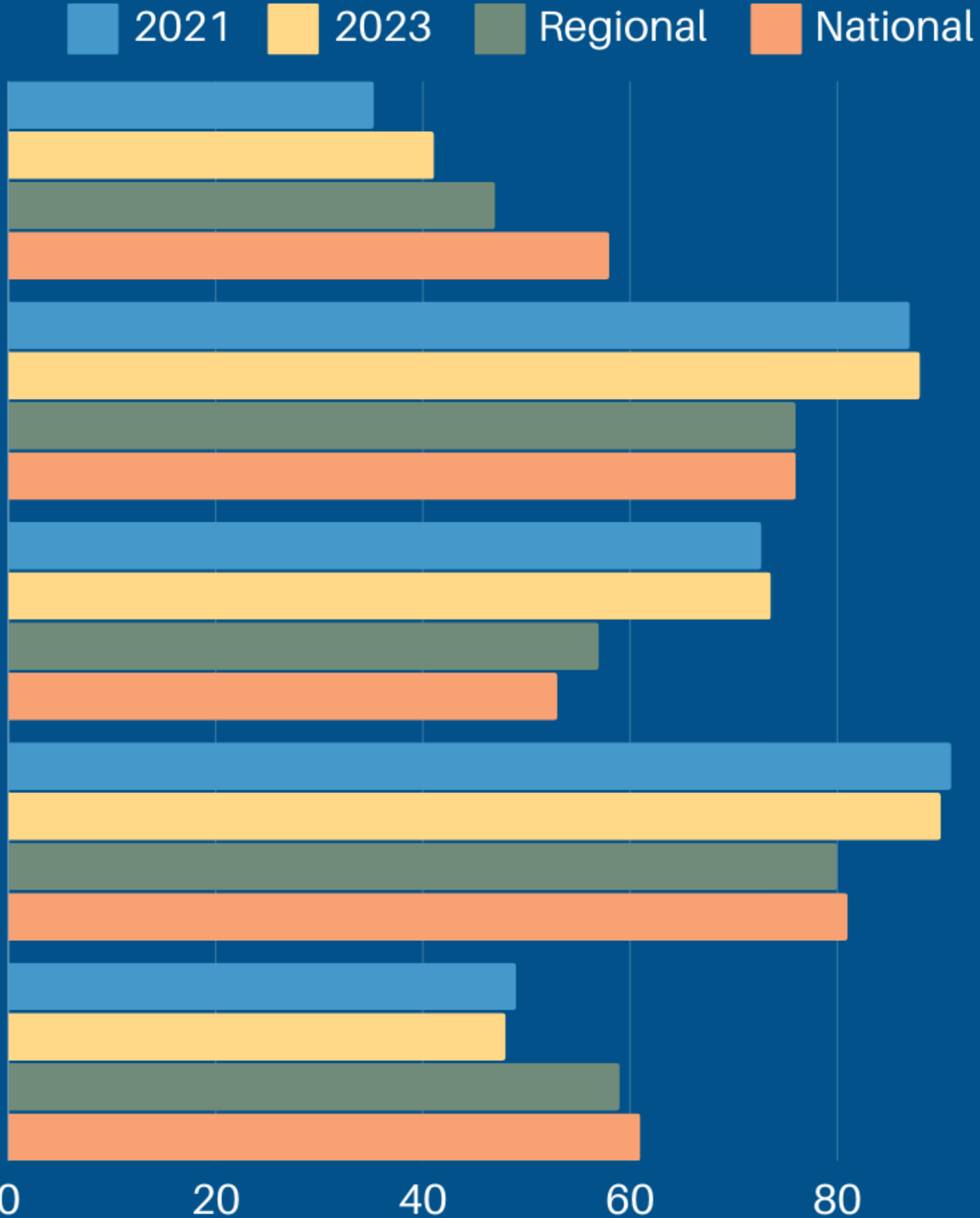
Place to Visit
PAGE 3 | QUESTION 1

Fire Friendliness
PAGE 9 | QUESTION 5

Police Service Quality
PAGE 21 | QUESTION 13

Daytime Walk
PAGE 13 | QUESTION 7
NEIGHBORHOOD AREAS

After Dark Walk
PAGE 13 | QUESTION 7
NEIGHBORHOOD AREAS



Things we are doing well:

2021 2023 Regional



EXCELLENT & CONNECTED

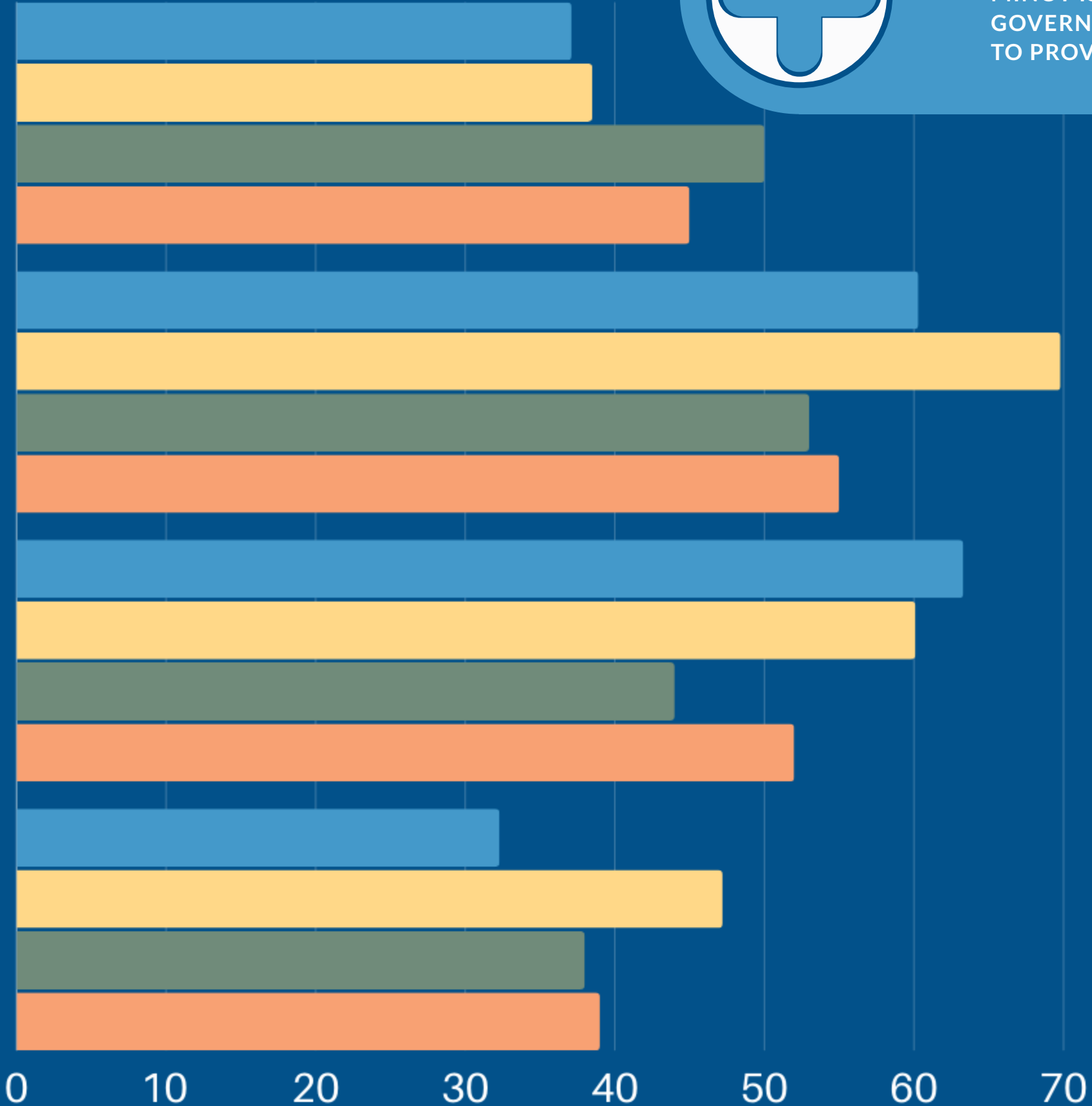
• MINOT IS AN INNOVATIVE, PROFESSIONAL, FISCALLY RESPONSIBLE CITY GOVERNMENT THAT WORKS COLLABORATIVELY WITH RESIDENTS AND PARTNERS TO PROVIDE COMMUNITY LEADERSHIP AND DELIVER HIGH QUALITY SERVICES.

Flow of Traffic
PAGE 7 | QUESTION 3

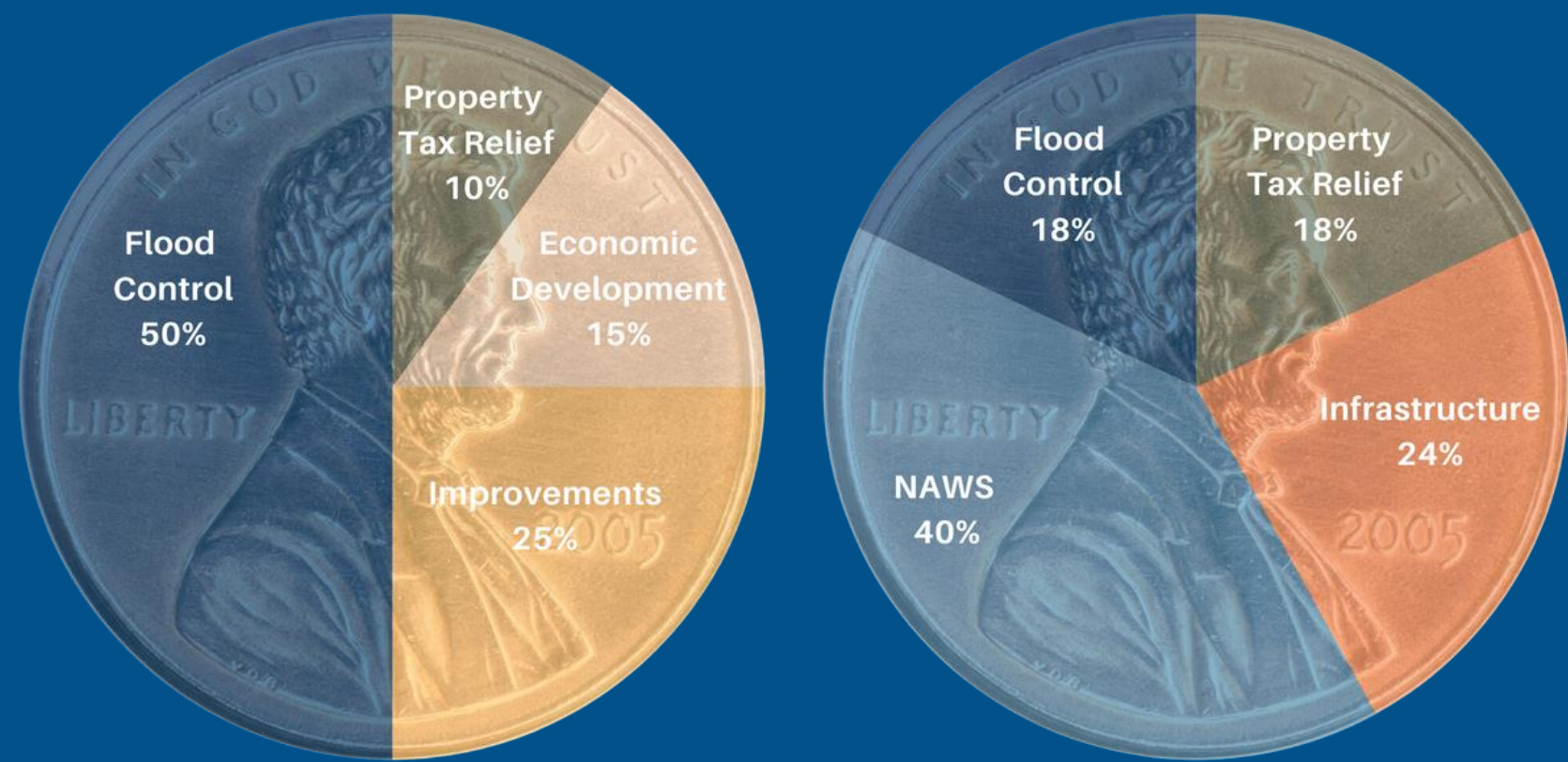
Solid Waste

Water & Sewer

Quality of Social Media
PAGE 27 | QUESTION 19



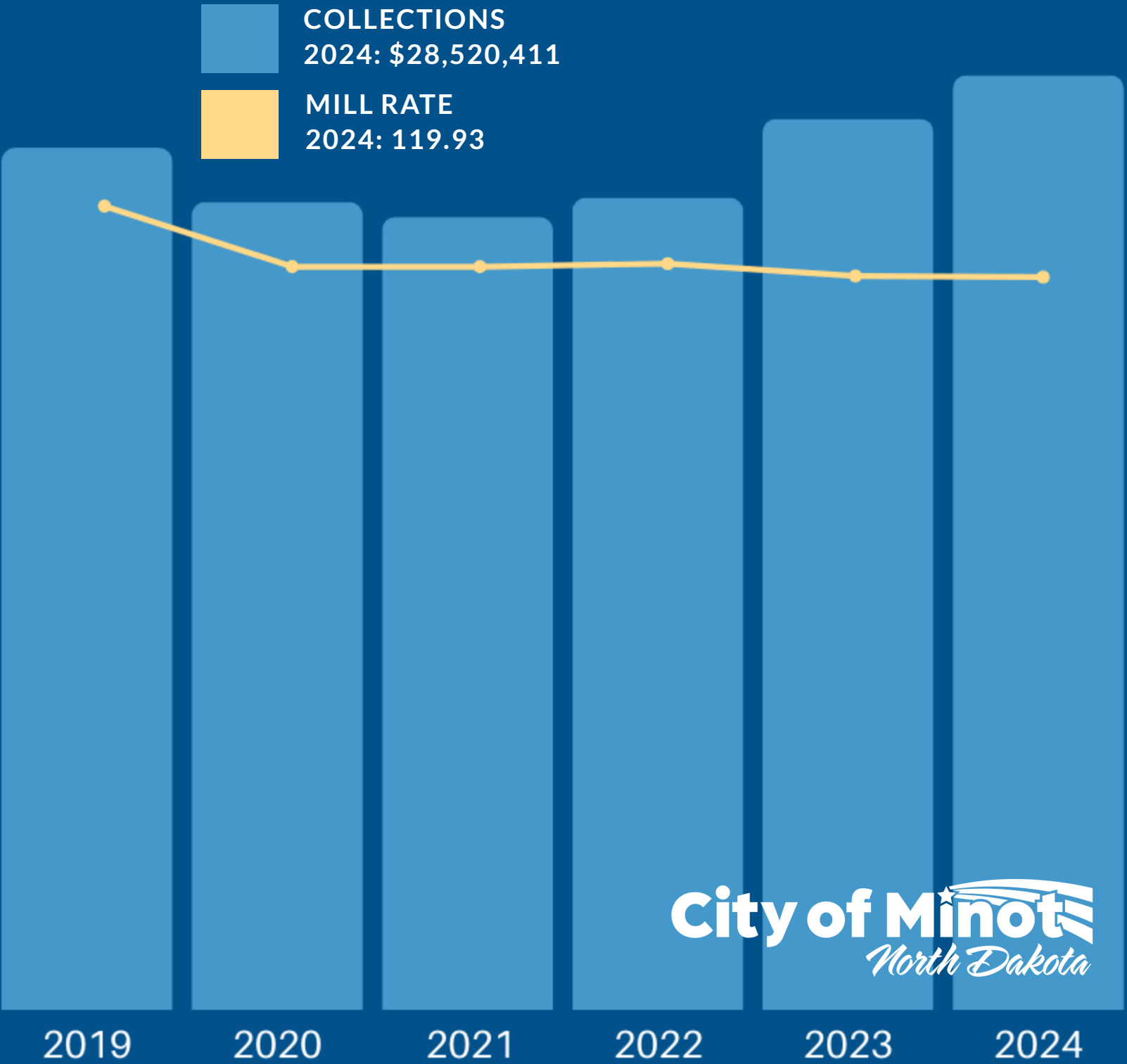
Sales Tax:



EXCELLENT & CONNECTED

• MINOT IS AN INNOVATIVE, PROFESSIONAL, FISCALLY RESPONSIBLE CITY GOVERNMENT THAT WORKS COLLABORATIVELY WITH RESIDENTS AND PARTNERS TO PROVIDE COMMUNITY LEADERSHIP AND DELIVER HIGH QUALITY SERVICES.

Property Tax:





EXCELLENT & CONNECTED

- MINOT IS AN INNOVATIVE, PROFESSIONAL, FISCALLY RESPONSIBLE CITY GOVERNMENT THAT WORKS COLLABORATIVELY WITH RESIDENTS AND PARTNERS TO PROVIDE COMMUNITY LEADERSHIP AND DELIVER HIGH QUALITY SERVICES.

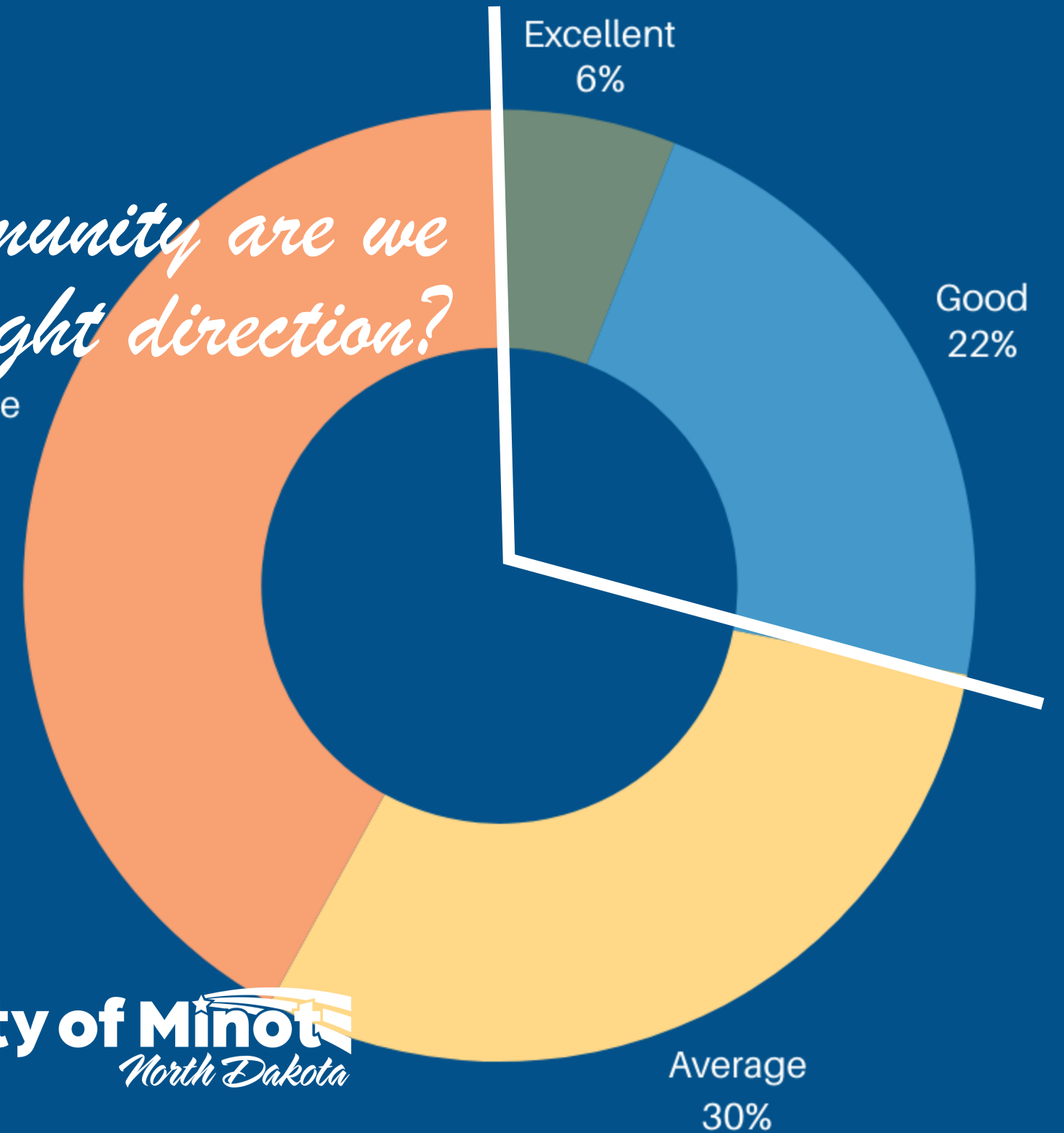


... as a community are we moving in the right direction?

Below Average
42%



City of Minot
North Dakota



459 RESPONSES



SPECIFIC SUGGESTIONS

459 RESPONSES



DYNAMIC & FLOURISHING

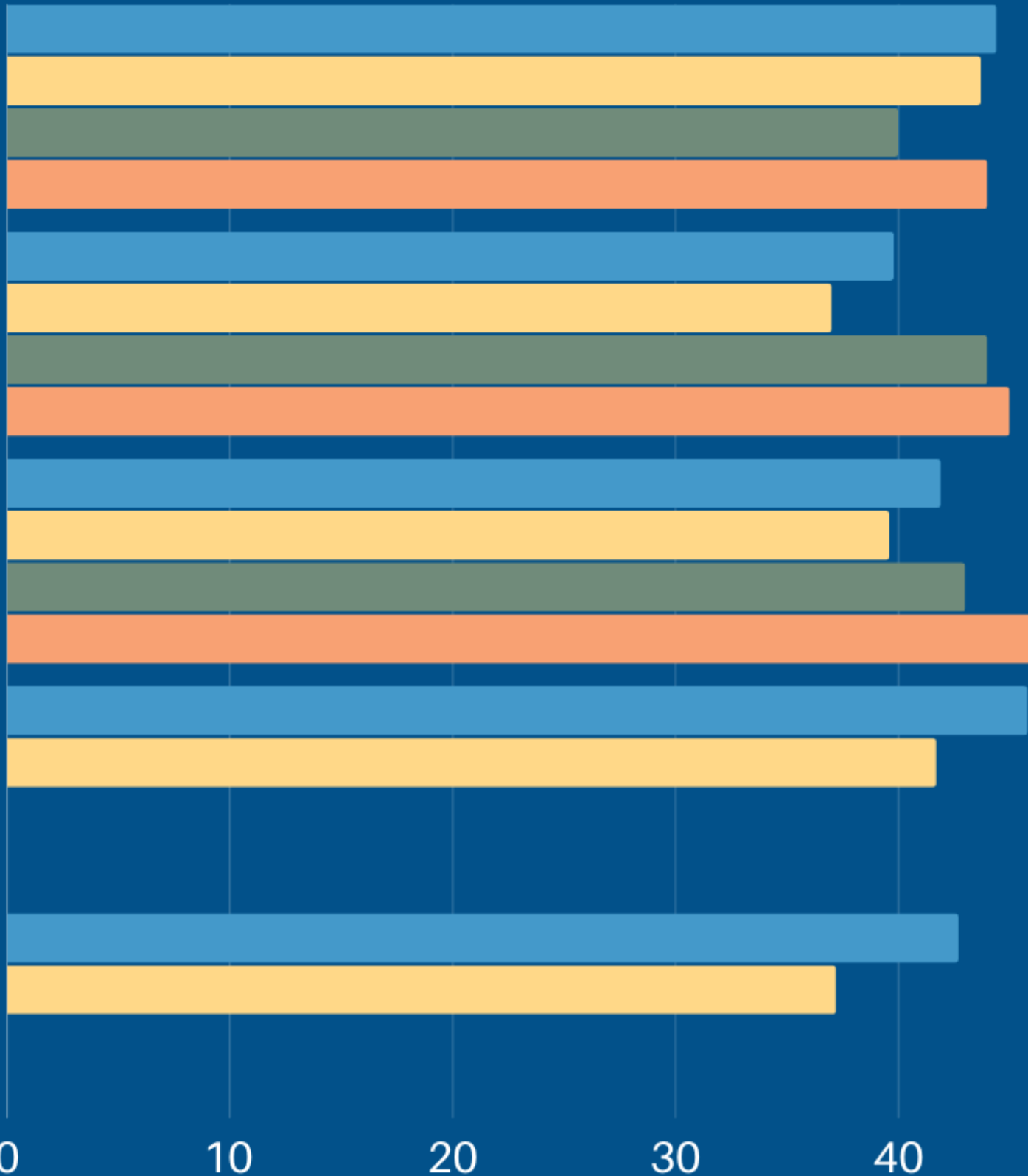
- MINOT IS A THRIVING AND VIBRANT COMMUNITY, BUILT ON A SPIRIT OF SHARING STRENGTHS
- COMMITTEE TO BEING ADAPTABLE AND READY FOR STRATEGIC GROWTH AND MAKING SUCCESSFUL INVESTMENTS IN TARGETED PARTNERSHIPS



Priorities to work on: CODE ENFORCEMENT

2021 2023 Regional National

- Maintenance of residential property
- Clean-up of trash & litter on residential
- Maintenance of commercial property
- Enforcement of residential building codes
- Enforcement of building codes



PAGE 17 | QUESTION 10

Priorities to work on:

CITY STREETS

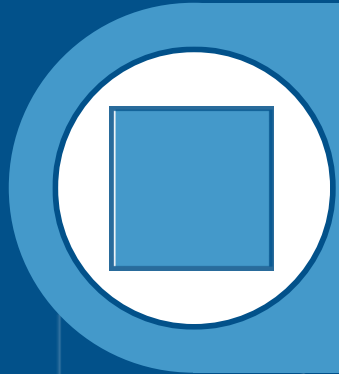
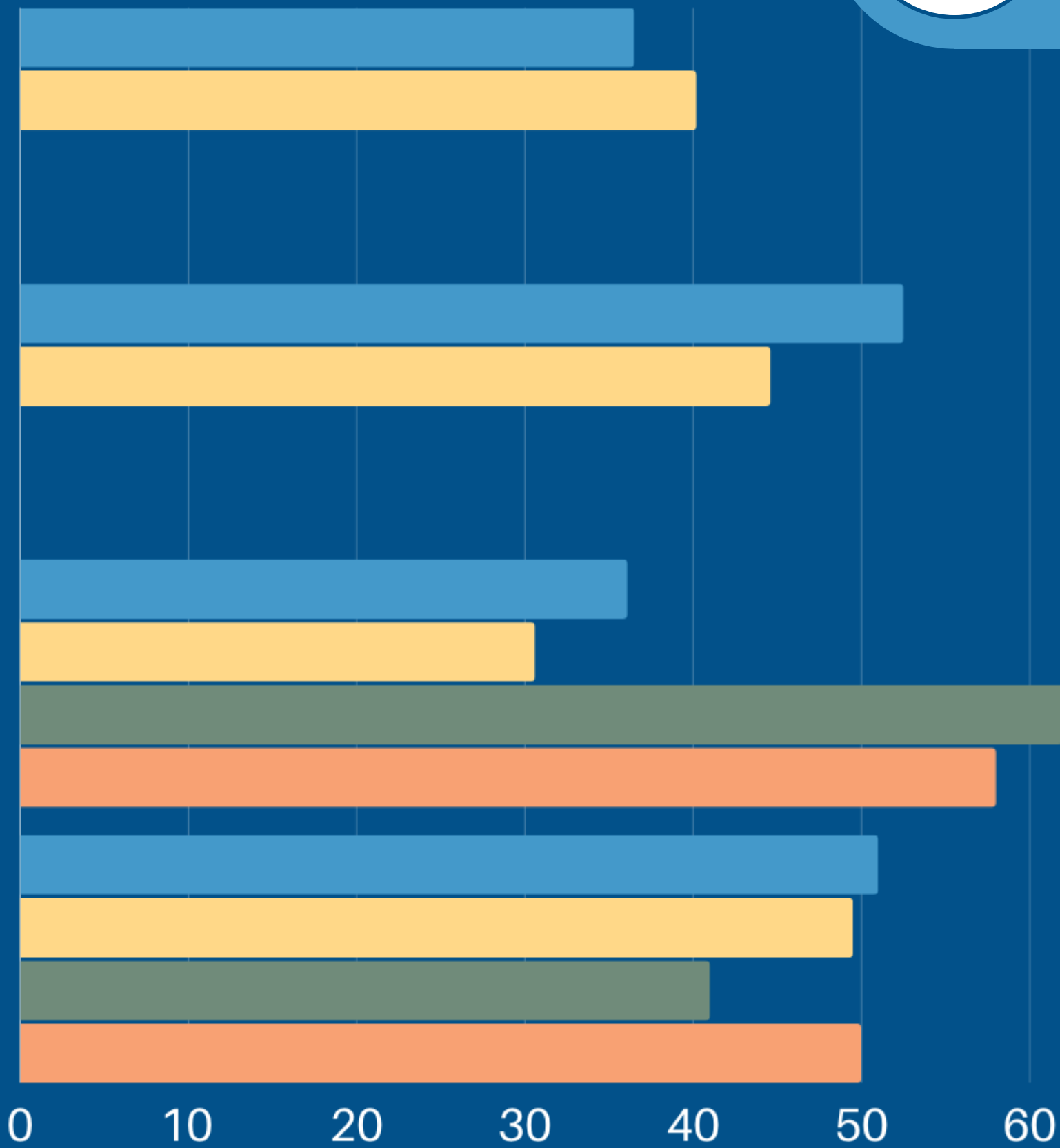
2021 2023 Regional

Traffic flow

Shared use paths
PAGE 21 | QUESTION 13

Snow removal

Street condition



RESILIENT & PREPARED

- BE PROACTIVE AND PLAN FOR INFRASTRUCTURE, EQUIPMENT AND CAPITAL PROJECTS
- FOCUS ON SPEEDING UP FLOOD CONTROL PROJECT (12 YEARS)
- MINOT IS READY TO MEET THE CHALLENGES AND OPPORTUNITIES OF THE FUTURE

< **Minot Whiners & Complainers 2.0** Sherry · Dec 27, 2023 · 📷

UPDATE: The City of Minot was quick to repair this the same day I posted this! I greatly appreciate our people!



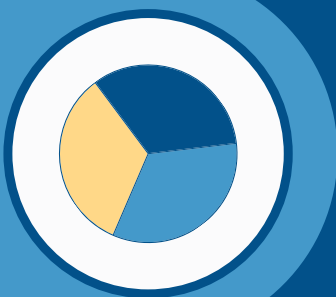
STREET PRIORITIES

CHOOSE 3 PRIORITIES OVER NEXT 5 YEARS | 1268 RESPONSES | QUESTION 14 | PAGE 22



SAFE & WELCOMING

- INCREASE COMMUNITY ENGAGEMENT TO INCREASE DIVERSITY & INCLUSION
- MAINTAIN A CONSTANT AND ACCURATE FLOW OF INFORMATION FROM THE CITY
- MAINTAIN CURRENT LEVELS OF PUBLIC SAFETY (EVEN IF MORE RESOURCES ARE REQUIRED)
- MINOT IS A CARING COMMUNITY WHERE PEOPLE FEEL SAFE AND ENGAGED, WITH OPPORTUNITIES TO CELEBRATE OUR HISTORIES AND DIVERSE IDENTITIES.



PAGE 23 | QUESTION 16

Priorities to work on: PUBLIC SAFETY

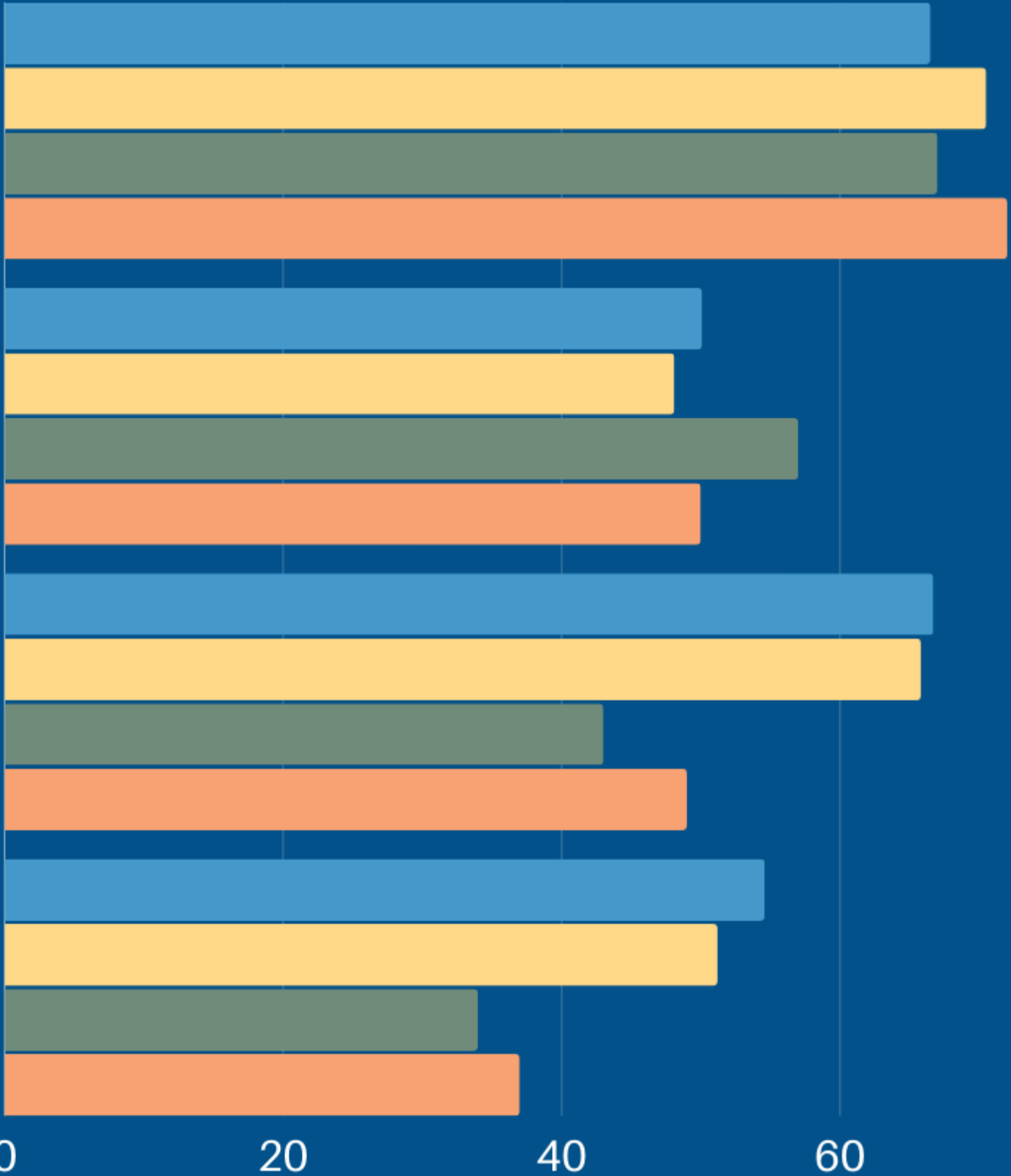
2021 2023 Regional National

How quickly PD responds

Traffic law enforcement

Fire Safety education

PD education programs



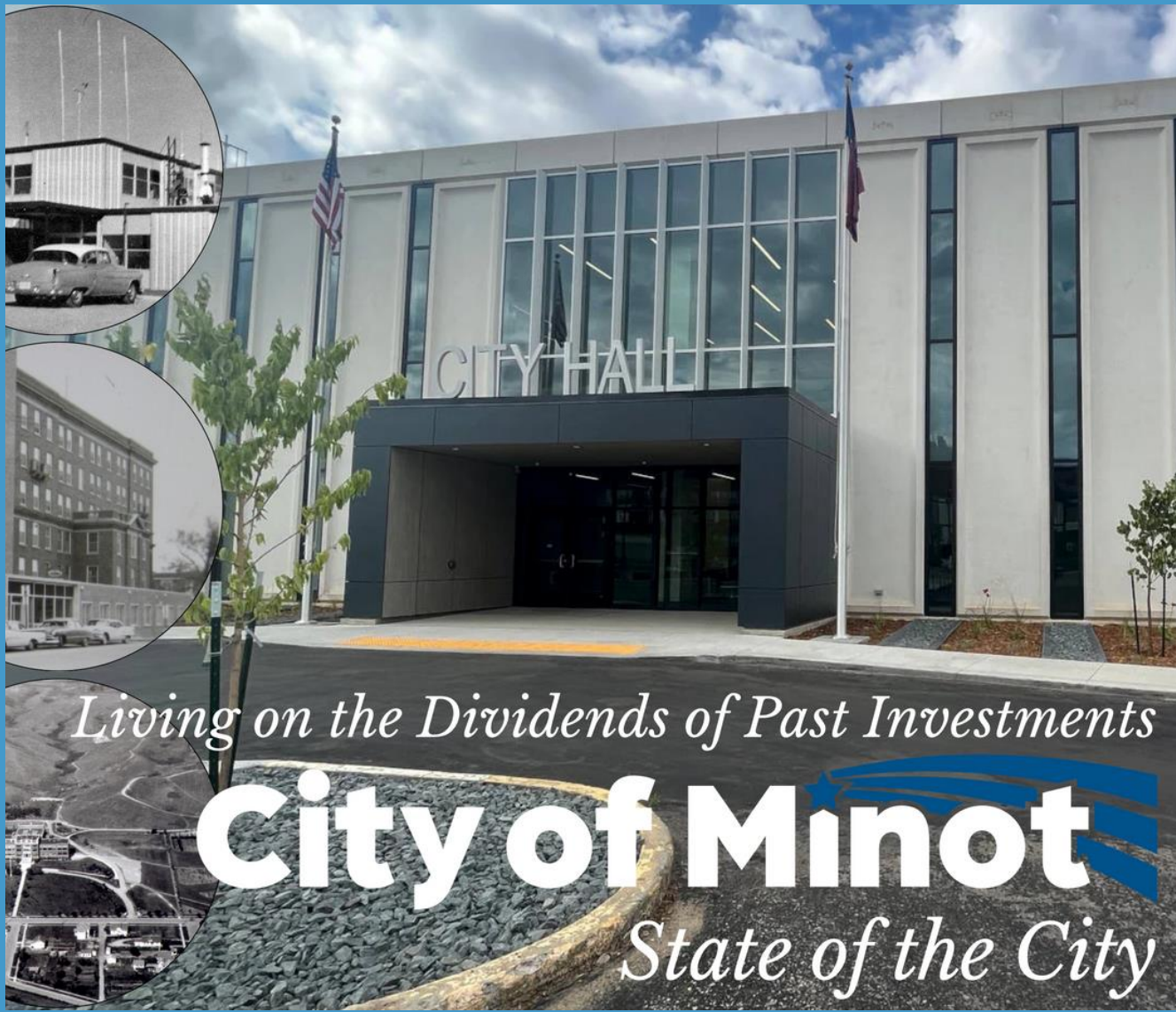
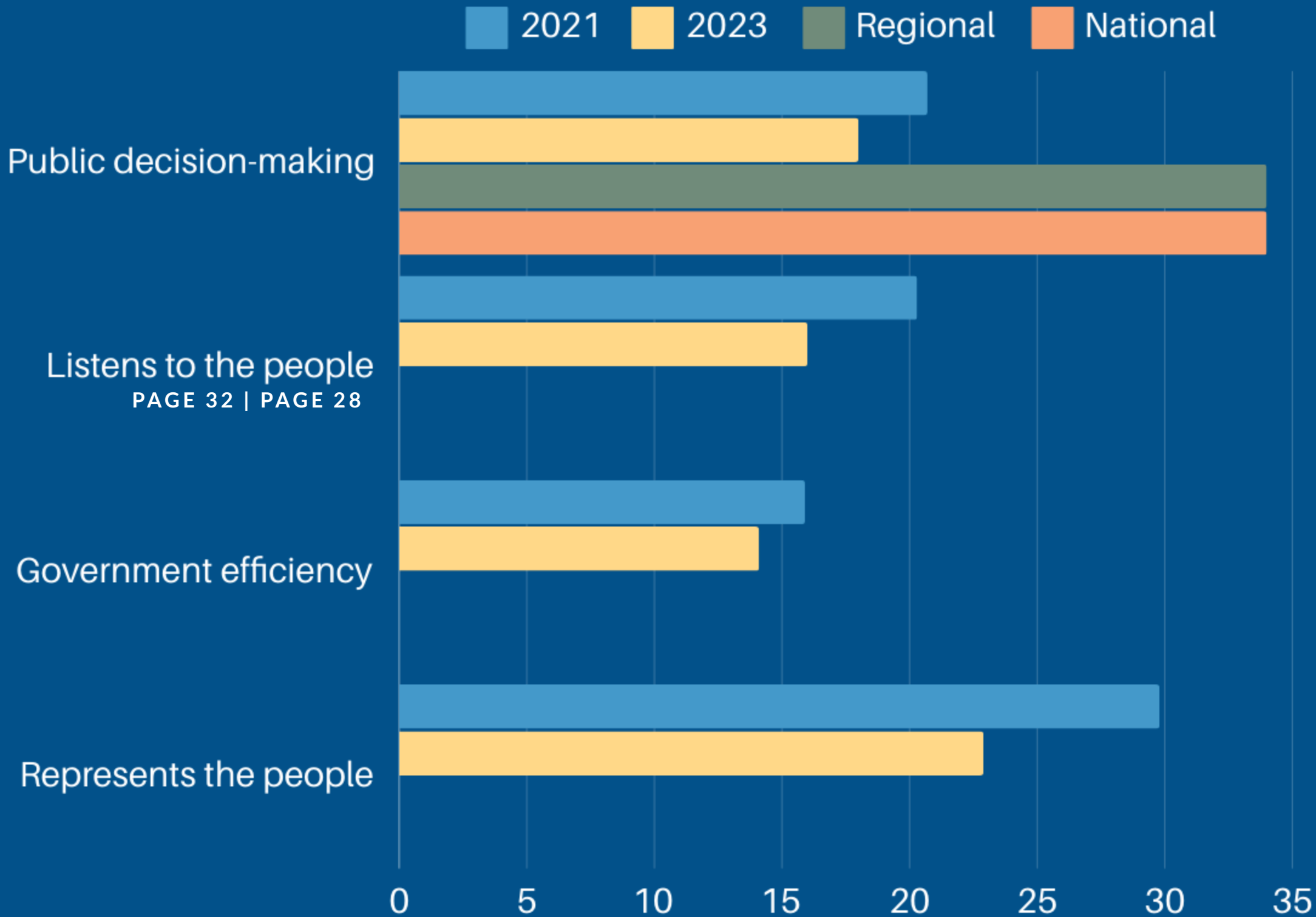
Priorities to work on:

FISCAL RESPONSIBILITY



EXCELLENT & CONNECTED

• MINOT IS AN INNOVATIVE, PROFESSIONAL, FISCALLY RESPONSIBLE CITY GOVERNMENT THAT WORKS COLLABORATIVELY WITH RESIDENTS AND PARTNERS TO PROVIDE COMMUNITY LEADERSHIP AND DELIVER HIGH QUALITY SERVICES.



QUESTIONS?



CITIZEN SATISFACTION SURVEY

2025 BUDGET PROCESS PRIORITIES:

FISCAL RESPONSIBILITY

CODE ENFORCEMENT

CITY STREETS

PUBLIC SAFETY